

**Visitation and
Exchange Services
Are Available:**

Weekdays

9:00 a.m. to 8:00 p.m.

Weekends

11:00 a.m. to 5:00 p.m.

Supervised visits can be arranged to take place at the PSC Family Center, in a family's home, or in a community setting.

Custody exchanges take place at the PSC Family Center.

For more information contact:

Joy Webb

(412) 361-4800

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**PARENTAL STRESS
CENTER, INC.**

Believing in the Power of the Family

**Parental
Stress Center**

PSC Family Center
5877 Commerce Street
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(412) 361-4800
Fax: (412) 361-4801
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Find out more about us at
www.PSCFamily.net

**Parental
Stress Center**

**Family Service
Visitation
Program**



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Family Service Visitation Program

The Family Service Visitation Program at the Parental Stress Center (PSC) includes **Supervised Visitation and Custody Exchange**. Services are utilized by parents who have been unable to arrange visits due to ongoing conflicts and communication problems.

Families are referred to the program by the Family Division of the Allegheny County Court of Common Pleas. Parents, or their attorneys, contact PSC directly to request services.

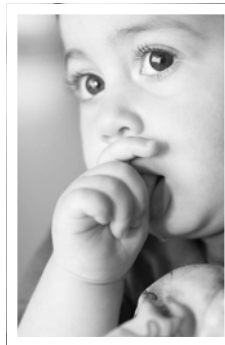
Parents/caregivers must attend separate intake session before visits can begin. At these meeting, PSC staff obtain program information and schedule the visits/exchanges. During the intake session, parents/caregivers learn about the policies and procedures governing their participation in the program.

Fees are established based on a sliding scale adjusted to income levels. Additional fees are charged for any reports that are requested to be made to the Court about the visits or exchanges.

Custody Exchange

Custody exchanges occur on-site at the PSC Family Center. Services are provided by family visitation specialists; trained professionals who observe and monitor the exchanges.

Both the custodial and non-custodial parents/caregivers who use the custody exchange service may be present during the time the exchange occur.



Supervised Visitation

Supervised visits may occur on-site at the PSC Family Center, in the non-custodial parent's home, or in a community setting such as a museum, park or at the zoo.

The PSC Family Center offers a warm and inviting space for visits to occur with access to a gymnasium, library, computer studio, dining room, arts and crafts room, and playrooms for toddlers and young children. Families also have access to a rooftop playground area.

Both the custodial and non-custodial parents/caregivers may have contact with each other before and after the visit ends.

The goal of Family Visitation Services is to promote positive interactions between parents and their children.

